

Hamza Abbas

Software Quality Assurance Engineer

SUMMARY

With 3+ years of experience in software quality assurance, I've consistently delivered high-quality applications through meticulous testing and strategic process improvements. I thrive on identifying potential software pitfalls before they impact users, ensuring seamless application performance from inception to production.

WORK EXPERIENCE

SQA Engineer at Simplex Technology Solutions

August 2022 — Present

- Successfully delivered multiple projects from inception to production, implementing comprehensive testing strategies that ensured high quality of project and a smooth release
- Managed testing activities and recorded results in JIRA tickets, contributing to a 20% increase in testing efficiency
- Delivered high traffic projects like KFC with 100k+ concurrent users, ensuring a stable and reliable experience with a 95% bug-free rate.
- Led QA and project coordination for Dubai South, ensuring quality before and after release while fulfilling client requirements.

Projects:

KFC Pakistan – KFC is Pakistan's largest e-commerce brand and offers a seamless online ordering experience. Users can explore the menu, customize meals, save addresses, mark favorites, reorder easily, and track order for fast, convenient pickup or delivery.

Domino's Pakistan – The platform lets users explore a variety of pizzas, apply exclusive deals, and order seamlessly. They can avail of coupons and discounts, view order history for reordering, and customize pizzas with different toppings and crust options.

Pizza Hut Qatar and South Africa – Customers can browse pizzas and sides and personalize orders for a seamless experience. They can also find nearby stores for delivery or pickup, ensuring a smooth, satisfying ordering journey.

Dubai South – Users can explore residential and business opportunities, stay updated on news and events, access services, and download documents. It serves as a comprehensive platform to learn about Dubai South's offerings and connect with the development.

CONTACT

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SKILLS

Python

Javascript

Selenium

API Automation

Functional Testing

Performance Testing

UI/UX Testing

Management Skills

Postman

Azure DevOps/Jira

Apache JMeter

EDUCATION

**University of Management
& Technology**

2018 - 2022

BS Software Engineering